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Technology Executive | AI-Driven Software Leadership | Global Team Leadership | SaaS & Cloud Transformation

An executive technology leader with over two decades of experience, consistently driving scalable growth for SaaS platforms and managing global engineering teams. A strategic C-suite partner, focused on bridging business strategy with execution. Track record includes accelerating product delivery, leading AI-driven software initiatives, orchestrating platform modernization and tech debt reduction, transforming critical cloud infrastructure, and cultivating high-performance, results-oriented cultures.

Professional Experience

Senior Director of Software Engineering | GlobalMed | Scottsdale, AZ (Remote) *2024 – 2025*

- Rebuilt core SaaS & wellness platforms on .NET 8, which eliminated 65% of technical debt & improved both maintainability and Developer Experience (DevEx). 25% Increased deployments, faster feedback loops.
- Championed ethical, practical and responsible use of AI within engineering, implementing tools for code generation and internal optimization, improving developer and QA productivity.
- Partnered with the vCISO to address 95% of critical vulnerabilities across endpoints and cloud environments, ensuring compliance with HIPAA, SOC 2, ISO 27001, and secure HL7/FHIR data exchange.
- Built a hybrid-Agile framework that improved release predictability, accelerated time-to-market by 25%, and 20% reduction cost of rework.
- Created a mentorship program to overhaul the onboarding process, elevating team skills and 30% DORA.

Senior Director of Software Engineering | Successware | Columbia, MD (Remote) *2021 – 2024*

- Pioneered Developer Experience with CI/CD pipelines, establishing a trusted build system and reducing code-to-release cycle time by 40%.
- Presented technology vision to PE advisors and C-suite for a critical mobile app, justifying React Native adoption and securing offshore development, delivering on schedule and within budget.
- Proactively challenged offshore partners to leverage generative AI for repetitive tasks, including DevOps automation, performance testing script generation, user creation, and rapid MVP development.
- Decrease QA manual testing 30% using AI automation and 45% non-production release validation regression.
- Expanded revenue streams through strategic FinTech integrations, leveraging GraphQL and AI-enabled APIs for rapid merchant onboarding.
- Introduced observability tooling using Datadog & Splunk, resulting in 30% reduction in MTTR.

Head of Software Engineering | Ruffalo Noel Levitz | Cedar Rapids, IA (Remote) *2019 – 2021*

- Led global distributed Java teams to enhance a mission-critical fundraising platform, improving delivery speed and system throughput by 25% and Velocity by 30%.
- Upgraded platform backend Java and front end Bootstrap, adding responsiveness, browser support, and cutting UI support tickets by 85%. Reduced the defect escape rate by 40%, improving confidence in releases.
- Reduced incident frequency by 40% through better release confidence, observability, and environment parity.
- Rollout of a modern WebRTC communication infrastructure, reducing costs by 30%.
- Integrated payment, messaging, and video services to expand platform capabilities and user reach.

Additional Leadership Roles

- **Head of Software Engineering | Debt Pay Pro |** Schaumburg, IL (Hybrid) *2018 – 2019*
  - Led AWS migration, unified cross-functional teams, and reduced time-to-market by 90%.
- **Head of Accelerated Solutions Group | Follett School Solutions |** McHenry, IL (Hybrid**)** *2012 – 2018*
  - Founded an internal R&D startup, championed CI/CD adoption, and led Agile transformation.
- **Senior Software Engineering Manager | Follett Learning |** McHenry, IL (Hybrid) *2006 – 2012*
  - Led 23+ senior developers, scaling operations, integrating platforms, and optimizing CI/CD pipelines.

Education

- Columbia College Chicago - Bachelor of Science, Computer Science
- Mchenry County College - Associate of Science, Computer Science